

# Codonics Virtua Software Updates

### Overview

This Technical Brief provides instructions for obtaining and installing software updates for the Codonics Virtua® Medical Disc Publisher.

### Obtaining the Installer Update File

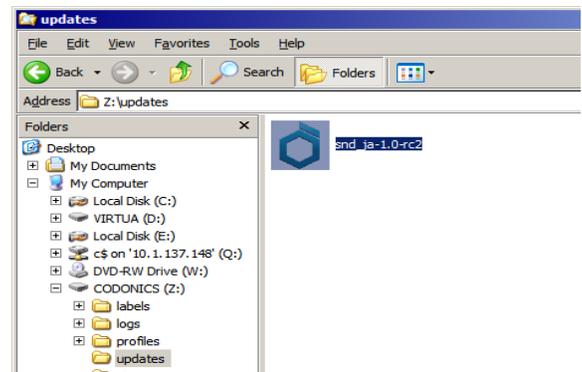
1. Obtain the Update that you want to install from the Codonics web site or Codonics Technical Service.
2. Copy the Update installer file to a PC's hard drive. The file will be named with the Codonics Part Number, Name and Version. Example: 025-102-001.01\_snd\_ja-1.0.exe
3. Access the SmartDrive of the Virtua to update by using either:
  - ◆ Method 1 - Connect the Virtua's SmartDrive to the PC, or
  - ◆ Method 2 - Remotely mount the Virtua's SmartDrive over the network as described in Virtua 3.1.0 Software Release Notes (Codonics Part No. 901-204-001).
4. If an \updates folder does not exist on the SmartDrive, create one.
5. Transfer the downloaded file to the \updates folder on the SmartDrive.
6. If Method 1 (above) is used, remove the SmartDrive and re-connect it to Virtua.

### Installation Process

1. To assure that Virtua is not receiving or processing jobs during the installation, temporarily disconnect Virtua from network connections to prevent receiving new jobs.
2. Attach a keyboard and mouse to the system. On "headless" systems, such as Virtua C and Integrity, also attach a monitor.

**NOTE:** The mouse and keyboard should only be used for installation and then removed afterwards, before resuming normal operations. Leaving the mouse and keyboard attached could result in interference that might adversely impact normal unit operation.

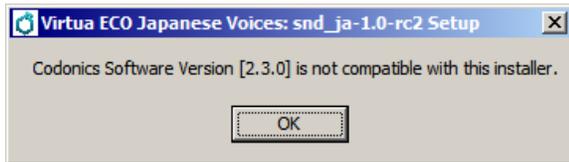
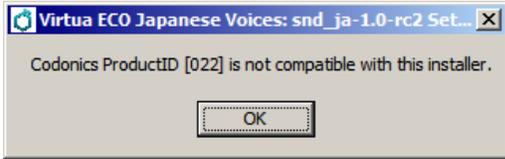
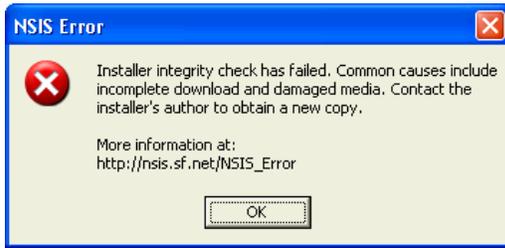
3. Minimize the User Interface window by pressing the **Windows**® key and **M** key at the same time.
4. Press the **Windows** key and **E** key at the same time - this will bring up a My Computer window.
5. Browse to the SmartDrive, which is listed in the right pane as a Removable Drive with the name CODONICS. Left-click the SmartDrive and press **Enter**.
6. Identify the Installer File that was downloaded to the SmartDrive, left-click the Installer File and press **Enter**.



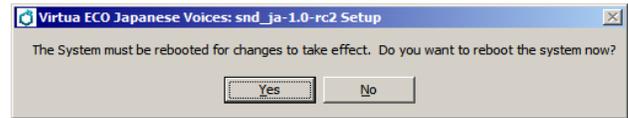
7. You will be asked if you want to continue with the update. If you select **OK**, the Codonics Update Installer will install the necessary files. If it is necessary for the update, the Installer will stop Virtua software.



**NOTE:** If the Installer File was not downloaded correctly, or if this is a system upon which the Update cannot be installed, a dialog box will display an error message. Clicking **OK** on the dialog box will exit the Installer. Examples:



- When the installation completes correctly, a dialog box will appear asking if you want to reboot. If you have multiple updates to install, click **No** and repeat steps 5 through 7 for each update. If this is the only update or you are finished, click **Yes** and the system will reboot.



- Remove keyboard and mouse. Reconnect the network cable.

## **Technical Support**

If problems occur that are not covered by this Technical Brief, contact Codonics Technical Support between the hours of 8:30AM and 5:30PM EST (weekends and U.S. holidays excluded).

Phone: 440-243-1198  
Email: support@codonics.com  
Website: www.codonics.com

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*Get it all with just one call*  
**1-800-444-1198**

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