

Codonics Safe Label System Multi-Package Installations

**Product
Bulletin**

No. 406

Overview

Thank you for purchasing the Safe Label System[®] 500i (SLS) Point of Care Station (PCS).

Issue

There is a known issue with 1.9.0 and newer software. If a multi-package update is installed on SLS, the wrong drug could be displayed on SLS. Refer to SLS Release Notes 901-245-014, SLS AT File Manager Technical Brief 901-276-001 and screen shot below for details on multi-package updates.

WARNING: Do NOT use or send multi-package updates to SLS either over the network or via USB install.

It is recommended that you resend your current formulary as an individual package to all SLSs to ensure that the issue doesn't occur.

The screenshot shows a dialog box titled "Install Packages". It contains the following fields and controls:

- Formulary Package: PMTEST-3 (with a "Select" button)
- Configuration Package: PMTEST-2 (with a "Select" button)
- Include Software Update: (with a "Browse" button)
- Install Delay: (after SLS user logoff) 0 Minutes (with a dropdown arrow)
- Buttons: "Cancel" and "Install"

Work-Around

Use and send individual package updates (i.e., formulary, configuration, software) to SLS one at a time. All data is then correctly displayed.

Codonics apologizes for the inconvenience and will correct the issue in the next software release.

Technical Support

If problems occur during media loading or operation, contact Codonics Technical Support at any time.

Phone: +1.440.243.1198

Email: support@codonics.com

Website: www.codonics.com

Get it all with just one call
1-800-444-1198

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